

Annual Goals for Director of Collier Library

2010-2011

Title:	Discovery Layer Initiative
Description:	Investigate and implement, if feasible, a discovery layer to provide streamlined access to electronic products as well as print and digital collections. No budget necessary for initial phase.
Budget:	0.00
University Goals:	1,2
Strategic Goals:	
Responsibility:	Director
Participation:	Collier Faculty
Results:	Collier faculty examined discovery solutions and chose the vendor EBSCO. The vendor provided free installation and free access to the service in excess of one full calendar year.
Actions:	As of June 2010 the service is up and running effectively. Feedback from students and faculty responding to a web survey has been positive. Collier plans a more expansive launch to kick off the fall semester.

Improvements:

Title:	Information Commons Investigation
Description:	Investigate the creation of an information commons in Collier Library. This is national trend in library facilities design for space and services. May need funds for consultation.
Budget:	0.00
University Goals:	1,2,4
Strategic Goals:	
Responsibility:	Project Team (Doris McDaniel, Louise Huddleston, Cecile Nabors, Grace Simpson, Phillip Oliver)

Participation:

Results: The Director of Library Services established a project team to explore the feasibility of an information commons type redesign of Collier space and services. The team has developed a project charter with the final deliverable, a report to the director, planned for December 2012.

Actions:**Improvements:**

Title: Services Assessment

Description: Continue to assess Collier services using tools such as LibQUAL survey.

Budget: 0.00

University Goals: 1,2,3,4

Strategic Goals:

Responsibility: Director and faculty

Participation:

Results: Part of ongoing quality enhancement. Collier needs to retool services (both short term and long term projects) to fit national trends, campus user needs, as well as staff and faculty size.

Actions: Some Reference Desk hours have been reassigned to an "on call" status allowing the librarian extra time to complete other work and projects. In July Collier will attempt to use student workers to assist in this effort. Scheduling software was purchased to allow for ease in scheduling research consultations with students.

Improvements:

Title: ILS End of Life Planning

Description: Begin investigation for possible replacement for Voyager ILS as it approaches end of life.

Budget: 0.00

University Goals: 1

Strategic

Goals:

Responsibility: Project Team (Andy Taylor, Amy Butler, Darlene Townsend)

Participation:

Results: The current ILS (Voyager) has been the backbone of Collier acquisitions, cataloging, circulation, etc. in excess of 10 years. Due to rapidly changing technologies and delivery systems this type of locally installed, server-based product is quickly giving way to cloud-based technologies. A project team has been established to investigate the feasibility of replacement and to project a timeline for any such action.

Actions: NA

Improvements:

Title: Promotion and Outreach Initiative

Description: Keep university community better informed on services and resources available through Collier.

Budget: 0.00

University Goals: 1,2,4

Strategic Goals:

Responsibility: Publicity and Outreach Committee (Leigh Thompson (Chair), Amy Butler, Louise Huddleston, Doris McDaniel, Emily Patterson)

Participation: Director of Library Services

Results: Recognizing that libraries have difficulties promoting products and services and are often ineffective in outreach, Collier undertook a redesign of these processes. Prior to redesign only a couple of librarians were engaged in promotion and outreach activities. Collier recognized that broader participation by faculty and staff could stimulate internal interest and bring more creative approaches to these areas.

Actions: Publicity and Outreach Committee Installed and meeting on regular basis. So far the committee approach is working well and lessening the burden on the few. The committee has been able to keep all standing outreach and publicity activities in place and add new, exciting ideas to the mix. Library Blog in place as a promotion/outreach tool. Facebook presence in place as a promotion/outreach tool. This is an ongoing improvement opportunity.

Improvements:

